

Avesh Hemrazsing

Project Lead

Contact Information

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Profile Summary

Experienced IT professional with 16 years of expertise spanning project management, software testing, quality assurance, and systems implementation. Proficient in leading complex IT projects, ensuring timely delivery, and aligning outcomes with organizational objectives. Adept at managing stakeholder relationships and fostering cross-functional collaboration.

Skills

- Project Management (Planning, Tracking, Governance)
- SDLC Phases (Requirement Analysis, Testing, Deployment)
- Risk Management and Resource Allocation
- Digital Marketing Email Testing
- Functional Manual Testing
- Tools: Jira, Azure DevOps, MS Project, Odoo, TestRail, SQL
- Documentation: Project Charters, SOW, Risk Registers, Communication Plans

Education & Certifications

- Bachelor of Computer Applications (Software Engineering) - Bangalore University
- Certifications:
 - ISTQB Certified Tester Foundation Level (Udemy)
 - Building Responsive Websites (Udemy)
 - Creating and Testing Responsive HTML Emails (Udemy)
 - Fundamentals of Digital Marketing (Udemy)

Professional Experience

Project Lead - Zapproach Ltd

February 2025 - Present

- - Implementation of Project Management Office
- - Customer facing on discovery phase/reporting/escalations devise and product roadmap and scope documentation
- - Project plan and timeline breakdown in releases and sprints
- - Reporting and Monitoring

Project Lead - Harel Mallac Technologies

Sep 2023 – February 2025

- - Led enterprise content management implementations (Laserfiche) for clients, including migrations and upgrades.
- - Enhanced customer loyalty programs through software development for retail e-invoicing and loyalty card systems.
- - Directed infrastructure implementation for data center, from shipment to installation.
- - Prepared project charters, governance frameworks, risk registers, and centralized documentation.
- - Delivered client-facing reports, monitored progress, and resolved blockers.

Key Projects

- - Laserfiche implementation (SIFB, LGSC, Maubank)
- - Loyalty Card Enhancement and E-invoicing (Winners)
- - VDI Infrastructure Implementation (Intercontinental Trust, Hindu Girls)
- - Adobe E-Sign Contract Management
- - National ID Hardware and Support Model

Project Coordinator – RAPP io

Jun 2022 - Sep 2023

- - Led healthcare website development.
- - Led digital email campaign testing
- - Led healthcare website monitoring tool development
- - Prepared project charters, risk registers, and centralized documentation.
- - Delivered client-facing reports, monitored progress, and resolved blockers.

Key Projects

- - Novartis healthcare website

- - Targetbase website enhancement
- - Toyota account email testing

Software Test Engineer – Mauritius Telecom

Sep 2012 – Feb 2022

- - Attended requirements gathering session for various in house development
- - Attended requirements gathering session for supplier based implementation
- - Manual functional testing
- - Prepared test cases
- - Led UAT

Key Projects

- - 4K Implementation
- - 100M Internet Implementation
- - 8 digits Mobile Implementation
- - Fix Line CRM Implementation
- - National ID hardware delivery and installation
- - API Testing in house development

Senior Engineer – Accenture

Sep 2010 – Jan 2012

- - Implementing Project plan and timeline
- - Timesheet Management
- - Customized project and costs reports
- - Client follow up and meeting

Systems Implementor - Harel Mallac Technologies

Aug 2017 – Sep 2010

- - ERP Implementation
- - On Premise Support

Tools

- Ms Project
- Project Online Plan 5
- OpenProject
- Azure Devops
- Jira
- TestRail

Other Professional Services

Consultancy services to bridge the gap at requirements gathering stage between client and supplier and ensure solution meets proposal as per client demand

Project Management services for project implementation and delivery